

2022 Annual Report

Manchester, New Hampshire Police Department



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MESSAGE FROM THE CHIEF

I am pleased to present the Manchester Police Department 2022 Annual Report. This report highlights our department's efforts to engage and support the community and summarizes our overall commitment to make Manchester a safe city for our residents and visitors.

As the Chief of Police I fully recognize that there are and will continue to be many challenges facing the City of Manchester. The Manchester Police Department is a critical contributor to our community's tranquility, safety, and stability. We strive to provide the city with the highest quality law enforcement. We value our officers and civilian employees, who make extraordinary sacrifices and contributions to each other and the community. Our personnel is our most important asset, and investments in them deliver the greatest return for the City of Manchester. We will always strive to serve our citizens with the utmost professionalism and maintain strong academic, business, and community relationships, as they are the bedrock of our success.

Thank you for taking the time to read the 2022 Annual Report. Inside you will find highlights and the many initiatives that have been undertaken by the entire agency. The men and women of the Manchester Police Department are grateful for the strong support of the entire community and that of our city's leadership. On behalf of the Manchester Police Department, it is truly our honor every day to protect with courage, compassion, and integrity, and we will continue to do so in 2023 and beyond.

Sincerely,

Allen Aldenberg
Chief of Police

DEPARTMENT AT-A-GLANCE

Sworn Rank Structure:

Chief:	1
Assistant Chief:	1
Captains:	6
Lieutenants:	9
Sergeants:	25
Officers:	223
Reserve Officers:	25
(not counted toward overall complement; work 8 hours/month)	

Non-Sworn / Professional Staff: 52

Fleet:

Marked Cruisers:	54
Unmarked Vehicles:	24
Specialty Vehicles:	7

Calls for Service: 105,179

Proactive:	45,440
Reactive:	54,130
Other:	5,609

Population Served: 115,644
(According to the 2020 Census)

Police Commissioners

John G. Cronin, Manny Content, Eva Castillo, John Mercier, Gene Brown

MISSION

The mission of the Manchester Police Department is to continually enhance public safety and quality of life for New Hampshire's largest city. We will work in partnership with those living in and visiting our community. The preservation of life, protection of property, prevention of criminal behavior and the creation of a safe environment shall be our foremost responsibility. These responsibilities will be carried out in the most professional manner possible, with integrity and fairness, and in a manner that effectively and efficiently coordinates resources. We believe that cooperation, teamwork and concern for each other are essential to our success and will enable us to combine our diverse backgrounds, skills and styles to achieve our stated mission.

ACCREDITATION

The Commission on Accreditation for Law Enforcement Agencies (CALEA) was established in 1979 and provides public safety agencies an opportunity to voluntarily demonstrate that they meet an established set of over 450 professional standards.

The Manchester Police Department received its first accreditation through CALEA in 1990 and was reaccredited in 1995, 2000, 2003, 2006, 2009, 2012, 2015, 2018, and 2021.



DEPARTMENT INITIATIVES

CRISIS INTERVENTION TEAM (CIT) AND MOBILE CRISIS RESPONSE TEAM (MCRT)

The Crisis Intervention Team (CIT) continues to evolve in its pursuit of assisting those in crisis. The team is comprised of over 100 members whose focus is the recognition of those suffering from a mental illness and the prevention of suicide. To that end, the Manchester Police Department CIT officers utilize their extensive training to manage all manners of crisis. These situations have expanded over the years to now include offering support services to families suffering from the loss of a loved one, juvenile interventions and extensive work with drug addicted and/or homeless persons. The focus continues to be on managing these situations through the use of clinical means rather than involvement of the criminal justice system.

A big component of CIT is the Mobile Crisis Response Team (MCRT). This is a collaborative team comprised of both CIT trained police officers and mental health professionals (clinicians and peer counselors) from Greater Manchester Mental Health (GMMH), who respond to in-progress crisis situations. MCRT continues to be a major asset to the city in terms of response to calls involving someone in crisis.

Every day a Manchester Police Officer is assigned with the Mobile Crisis Response Team to respond to police calls where mental health professionals are needed. During the week an officer is with MCRT from 4 p.m. to 10 p.m. and on the weekends an officer is assigned from 4 p.m. to 9 p.m. The MCRT team is able to provide individuals with immediate access to care and evaluation from a mental health professional. The model provides better care for the community and lessens the burden on area emergency departments and hospitals. This past year, the Manchester Police responded to 494 calls for service which required a co-response with GMMH. Of those 494 calls for service, 270 of them were direct referrals from MPD. The team was successful in diverting 85% of persons seen from any hospitalization. Although this percentage is lower than the previous year, the 15% that was not diverted also includes immediate referrals to substance abuse treatment programs, placement with a family member or a friend, placement at a shelter or other appropriate placement other than a hospital. Since the inception of the CIT/MCRT program at MPD, the diversion rate has consistently been between 95%-96% strictly based on a hospitalization.

The past year brought some significant changes to CIT and MCRT. The first half of the year included the build-up to implementing the nationwide 988 Rapid Response system. On July 1, 2022, the 988 Rapid Response system went live. This system, which is now utilized statewide, was designed to mimic the MCRT program on a larger scale. The logistical challenges involved bringing awareness to the program, collaborating with all mental health agencies in the state to be able to draw from their resources in support of those in crisis, connecting more localized services to the affected persons and building a foundation of trust between mental health providers and law enforcement. The Manchester Police was uniquely positioned to lead much of the discussion about implementation of a program within individual police departments who have never been involved with this type of program. Although the 988 program is a federally mandated program, much of the MCRT program initiatives continue in the pursuit of best outcomes for persons in crisis.

In June 2023, MPD will be hosting a new CIT training course. It is expected that approximately 20 new police officers will be added to CIT once the training is completed.

ADVERSE CHILDHOOD EXPERIENCES RESPONSE TEAM (ACERT)

Manchester Police is proud to partner with the Adverse Childhood Experiences Response Team (ACERT). This program is a multidisciplinary team that is deployed to serve children who have been exposed to violence and other traumatic events. Members are trained to connect with families and identify next steps to support the child that can help mitigate these incidents. This includes referrals to support groups, mental health counseling, early childhood education, or child-parent psychotherapy. Other groups also partnered with the ACERT program include, but are not limited to, The Mental Health Center of Greater Manchester, Amoskeag Health, UpReach Therapeutic Equestrian Center Inc, YWCA, Waypoint, Big Brothers Big Sisters of New Hampshire, The Moore Center, Friends of Aine (youth grief/bereavement services), Girls at work (girls empowerment through woodworking), Families in Transition (SUD services and treatment) and the Manchester Police Athletic League.

Throughout 2022, Manchester Police continued to support this program through avocation of continued fund-

DEPARTMENT INITIATIVES

ing, which was realized with the award of American Rescue Plan funds, as well as participation in strategic planning. ACERT has become a model for many other communities and Manchester Police continues to be a strong partner.

Manchester Police and ACERT hosted many police agencies from New Hampshire and Massachusetts during 2022 who visited to observe how ACERT works so they can start to develop their own programs. MPD also has a Trauma-Informed Care Train the Trainer Program in place that will create internal sustainability for training incoming police officers and detectives who become members of the response team.

The ACERT Family Advocate who was hired in late 2021 is fitting in great and she has successfully coordinated referrals with families and partnering service providers, which is allowing for better outcomes for the youth of the community. Our referrals have increased significantly compared to the yearly average of 300 referrals for children from 160 families. In 2022, ACERT provided 579 children from 343 families advocacy. Throughout the year, our community partners were able to reach out to these families, remove barriers and supply the services needed to children and their families.

COMMUNITY RESPONSE UNIT (CRU)

The Community Response Unit was formed in 2021 as a collaboration between police and health officials to connect with people who are struggling with substance use disorders. Throughout 2022, Manchester Police continued its overdose outreach efforts with CRU.

Six days a week a team of two plain clothes officers, a community health worker, and a substance abuse harm reduction specialist go into the community and contact individuals who have overdosed within the previous 48 hours. The team checks on the person's wellbeing and attempts to connect the person with resources. They also offer harm reduction kits with Narcan, mouth shields for CPR, and other safety items. The kit also includes outreach pamphlets and health department business cards. Often times acquaintances of these people are also sought out as a proactive approach to preventing more overdoses.

The program is designed to connect individuals with additional resources and facilitate follow up from community health workers. The goal is to make a connection that continues, reduces the number of overdoses, and more specifically reduces the number of overdose fatalities.

In 2022, CRU had 140 contacts with individuals or families who had experienced a recent overdose. Over 180 harm reduction kits were provided to these individuals and 116 people requested additional follow up from community health workers or other resource providers.

The team works very hard to connect with individuals who have experienced a recent overdose. This program has shown that it is difficult to make these connections and many attempts are required to achieve a successful contact. Highlighting this is the fact that CRU made 834 outreach attempts which resulted in the 140 successful contacts.

Overdoses continue to be a challenge in Manchester, which makes this work all the more important. In 2023, the CRU will focus on increasing the number of individuals who are successfully admitted into substance abuse treatment.

EMPLOYEE MENTAL HEALTH AND WELLNESS

Ensuring the mental health and wellness of the employees of the Manchester Police Department remains one of Chief Aldenberg's top priorities. The ability of sworn officers and civilian personnel to consistently perform critical and essential job functions, to ensure the public's safety, is at the core of policing. Manchester Police recognizes the direct positive correlation between prioritizing one's own mental health and wellness and the ability to perform essential job functions. If an employee is not in good physical and mental condition, they cannot ensure the public's, their colleagues', or their own safety. Prioritizing mental health and wellness, as an agency, unequivocally aids personnel to be healthier, happier, safer, and better able to perform their job functions.

Officer Justin Breton is MPD's full-time Mental Health and Wellness Coordinator (MHWC); his partner is the department's Comfort Dog, Patch. Officer Breton is responsible for planning, designing, implementing, and evaluating a comprehensive mental health and wellness program for all employees of MPD. The mental health and wellness program has a balanced emphasis on physical fitness, nutrition, finances, family health, mental health, and overall wellness, that meets the needs of MPD employees for the duration of their careers and into retirement.

Officer Breton serves as the coordinator of the Critical Incident Stress Management Team as well as the coordinator for the Southern New Hampshire Critical Incident Stress Management Team. He also serves on the Board of Directors of the New Hampshire Police Association which allows him to advocate at the state level for comprehensive mental health and wellness support services for the entire New Hampshire First Responder community.

Officer Breton also leads the department's Mental Health and Wellness Committee which is comprised of a diverse group of MPD employees, retirees and family members who work together to identify ways to improve the support services available to our employees and their families.

The MHWC helped coordinate other events/trainings such as:

- 2022 National Night Out
- 2022 National Faith & Blue Weekend
- Armor Up Retreats for First Responders and Critical Incident Stress Debriefing (CISD) Facilitator Preparation Training Retreat, in partnership with Camp Resilience and Forge, VFR.
- New employee mental health and wellness training.
- MPD's in-service training weeks mental health and wellness curriculum focusing on employee financial wellness.

FAMILY WELLNESS INITIATIVES

- Family Orientation Night - an event intended to help inform and welcome new employees' family and friends into the MPD family.
- Family Cookout - the semi-annual family cookout is hosted at Camp Carpenter on Long Pond.
- Family Tubing Night - bringing together MPD families for some recreation, food and fun!
- Manchester Police Family Association (MPFA) - this year began the rejuvenation of the organization formally known as the Manchester Police Wives Association. Moving forward, the association will be inclusive of all Manchester Police family members and employees. The MPFA will partner with the MPD to bolster existing and new support services for all MPD employees and their families.

CRITICAL INCIDENT STRESS MANAGEMENT & PEER-TO-PEER SUPPORT TEAM (CISM TEAM)

The CISM Team is comprised of twenty-five volunteer, sworn and civilian employees. Each team member is trained through the International Critical Incident Stress Foundation (ICISF) to provide fellow employees with individual and group crisis interventions as needed. Members of the MPD CISM Team are also members of the Southern New Hampshire Regional CISM Team, which provides mental health support services to first responders all over the state of New Hampshire. The CISM Team receives essential clinical direction and support from the staff at Forge Health, Veteran & First Responders (Forge, VFR).

EMPLOYEE MENTAL HEALTH AND WELLNESS

CLINICAL SUPPORT SERVICES

In September 2022, MPD partnered with Forge, VFR to provide embedded clinical support services to all our employees. Candice Alizio, LMFT, Executive Director Forge, VFR New England and Susan Brown, LCMHC & MLADC, Senior Clinician Forge, VFR Manchester worked directly with Officer Breton on three priority areas: mental health and wellness policy and procedure development, CISM Team oversight, and clinical consultation. They also worked to develop new hire and in-service training curriculum focused on improving the mental health and wellness of MPD employees. Manchester Police is looking forward to continuing this partnership in 2023.

COMFORT DOG PROGRAM

Manchester Police's Comfort Dog, Patch, is a three-year-old Labrador Retriever. Patch is a certified member of the internationally recognized Alliance of Therapy Dogs.

Patch's primary role in the police department is to provide peer support, crisis response, victim/witness advocacy, and community outreach; however, since becoming a part of the department, MPD has found ways to incorporate him into as many of our specialty divisions and community-based support service programs as possible. Patch is also utilized as part of the Mobile Crisis Response Team (MCRT), the Adverse Childhood Experiences Response Team (ACERT), the Crisis Response Unit (CRU) and the Critical Incident Stress Management Team (CISM).

Patch's calm demeanor and attentiveness help him to immediately engage anyone that he encounters. He's helped bring the police department closer to the citizens, visitors and businesses MPD is working to keep safe. The connections that Patch has been able to help the police department facilitate are immeasurable.



LAW ENFORCEMENT MENTAL HEALTH & WELLNESS ACT (LEMHWA) PROGRAM PROJECT

August 2022 marked the completion of the Manchester Police Department and the Southern New Hampshire CISM Team's Fiscal Year 2020 LEMHWA program project. The FY20 LEMHWA program project's goals were to improve the delivery of and access to mental health and wellness support services for all New Hampshire law enforcement personnel through the implementation of peer support, training, family resources, suicide prevention, and wellness programs.

The FY20 LEMHWA program project provided training to 253 law enforcement personnel that developed knowledge, increased awareness of effective mental health and wellness strategies, increased skills and abilities of NH law enforcement, and increased the number of NH law enforcement agencies using peer support, training, family resources, suicide prevention, and other promising practices for wellness programs. This project also trained 80 new Critical Incident Stress Management and Peer Support team members across New Hampshire.

RESILIENCY TRAINING

Manchester Police worked with Forge Health, Veteran & First Responders to create a two year training program for detectives in our Juvenile, Domestic Violence and Cyber Crime Units. Members of these highly specialized units work with multi-disciplinary teams to investigate some of the most sensitive and horrific crimes reported to MPD. Recognizing the physical and emotional toll these investigations can have on personnel, MPD identified the need to better train and equip the detectives investigating these cases. This training curriculum focuses on increasing the employee's resiliency, job satisfaction and assignment retention.

OFFICE OF THE CHIEF OF POLICE

The Office of the Chief of Police is responsible for the management and strategic planning of the Manchester Police Department. It is comprised of the Chief of Police, Assistant Chief of Police, Chief of Staff (Lieutenant), Public Information Officer, Crime Analysis Unit, Critical Incident Stress Management/Wellness Officer, Chaplain, Business Office, Accreditation and Internal Affairs.



Chief Allen Aldenberg was sworn in as Chief of Police on October 20, 2020. Chief Aldenberg has served as a law enforcement professional for 26 years, serving with the Essex County Sheriff's Department in Massachusetts and the Goffstown, NH Police Department prior to joining the Manchester Police Department in 2003.

During his tenure with Manchester Police, Chief Aldenberg has served as a Patrol Officer, Field Training Officer, K-9 Officer, and as an investigator within the Detective Unit. Promoted to Sergeant in 2013, he was assigned as a Patrol Supervisor and later served as director of the Training Unit. He was promoted to Lieutenant in 2017 and served as a Shift Commander and the Adult Arraignment Officer within the Legal Division. In 2018, he was promoted to Captain and served as commander of the Patrol Division.

Chief Aldenberg has served with the Massachusetts Army National Guard for 32 years. He currently holds the rank of Colonel and is the Director of Domestic Operations. Since 9/11, he has been deployed to Pakistan, Uzbekistan, Afghanistan, and Iraq in support of Operation Enduring Freedom and Operation Iraqi Freedom. Chief Aldenberg was awarded the Bronze Star medal for his service in Iraq from 2009-2010.

Chief Aldenberg holds a Bachelor of Arts degree in Criminal Justice and a Master's degree in Justice Administration from Norwich University, the Military College of Vermont. In July 2017, he graduated from the U.S. Army War College with a Master of Strategic Studies degree. He is also a December 2021 graduate of the FBI National Academy Session #280.

CRIME ANALYSIS UNIT

The Crime Analysis Unit (CAU) is responsible for identifying series, patterns and trends in criminal activity. The CAU reviews police reports and calls for service, and uses this data to provide criminal intelligence that can be used throughout the department. This data includes the who, what, when, where, how and why crime is emerging and in what areas. This intelligence is distributed department-wide so that administrators, supervisors and officers can develop plans of action to address crime problems. The Unit is also responsible for mapping crime, calculating and tracking crime statistics, and for creating graphs, charts and timelines to help better understand crime in the City of Manchester.

The Crime Analysis Unit adopted problem-oriented policing strategies to effectively reduce crime in the city. Part of this process is the utilization of directed patrols in areas identified as "hot spots" for crime. These proactive strategies allow the department to better use its resources by directing officers to areas where crime is occurring, or is likely to occur.

Crime analysis is an essential resource that provides officers with the information they need to most effectively do their jobs.

PATROL DIVISION

The Patrol Division is the backbone of the Manchester Police Department. It is the largest division in the agency as well as the State of New Hampshire. It is one of the busiest and best trained. They provide a variety of services to the community of over 115,000 residents and work to make Manchester a safer place to live, work and raise a family. The officers are responsible for patrolling the city limits of Manchester, which is comprised of over 33 square miles.

Patrol officers are assigned to specific sectors within the city limits and answer reactive calls for service as well as conducting self-initiated proactive calls. They are responsible for the overall protection of lives and property, maintaining law and order, and responding to requests for service - emergency, non-emergency, criminal and non-criminal incidents. Being assigned to a specific sector allows the officers to become familiar with the area they routinely service while utilizing the close relationships they establish with community members in their area.

The Division is staffed under the command of a captain, three lieutenants, fourteen sergeants, and currently 112 uniformed officers, which are divided amongst three shifts providing 24-hour service 365 days a year. During this past year, the Patrol Division was able to increase its complement from 104 uniformed officers to 112 to better serve the community as a whole. In addition, the Department's K-9 Unit and the Mobile Field Force Unit also fall within the Patrol Division.

This past year proved to be a challenging one for the Patrol Division with personnel shortages due to retirements, promotions and military deployments. Despite this, the patrol officers continued to provide excellent and untiring service and many were recognized for their hard work and dedication.

The following patrol officers were recognized as **Officer of the Month** during 2022:

- **January:** Officers Cody Healy and Alexander Reagan
- **February:** Officer Patrick Colburn
- **March:** Officer Guillaume Joffries
- **May:** Officers Munnelly and McCoy
- **July and October:** Officers Anthony Arnold and Brian Fabian

And the following patrol officers were recognized and received awards during 2022:

- **Certificate of Recognition:** Officers Matthew Messier, Anthony Arnold, Michael Auger, Patrick Colburn, John Connors, Joseph Esposito, Rachael Eutzy, Gage Fenton, Alexandros Hondros, Travis Koeppel, David Lisboa, Dylan Naylor, Brendan Newell, Michael Pauley, Sean Peters, and William Regan
- **Honorable Service Medal:** Officers Alexander April, and David Swinson
- **Lifesaving Award:** Sergeant Christian Horn, Officers Jeffrey Baur, Brendan Newell, Brian Fabian, Joseph Esposito, David Lisboa, Samuel Kasten, and David Swinson
- **Chief's Achievement Medal:** Officer David Swinson

MOBILE FIELD FORCE UNIT

The Mobile Field Force Unit is responsible for handling civil disturbances that take on a lawless element intent on the damage of property, injury of persons, and interference with normal business and traffic operations. The Unit is comprised of 56 full-time officers who have received advanced training in the management of crowd and control techniques. If a civil disturbance develops or is expected, preservation and/or restoration of law and order becomes the primary objective of the Manchester Police Department.

PATROL DIVISION



PATROL DIVISION

K-9 UNIT

The Manchester Police Department's K-9 Unit is comprised of nine highly trained teams. The patrol teams are trained to find people, evidence, locate and, if necessary, apprehend suspects. They are also cross trained in either illegal drug detection or explosive ordinance and ballistic detection. There are eight K-9 teams assigned to the Patrol Division and one team assigned to the Special Enforcement Division. The K-9 teams provide support to all divisions in the department and respond to mutual aid requests from other agencies. The Unit's versatility makes it one of the most highly deployed, effective, and tactical assets at the Manchester Police Department.

The illegal drug detection teams are trained to find concealed contraband in vehicles, buildings, packages, open areas and hidden compartments. The explosive ordinance and ballistic teams are used to assist in detecting and locating explosive material and ballistic-related (guns, bullets, shell casings) evidence; they also provide protection during dignitary visits and public events as well as responding to shootings, threats of violence, suspicious activity and other high risk calls for service.

The K-9 Unit certifies to the standards set forth by the United States Police Canine Association (USPCA) for patrol, tracking and specialty detection annually.

In 2022, the K-9 teams were deployed 357 times. Their activities included:

- 71 Arrests
- 140 Narcotics searches
- 116 Patrol-related activities (felony car stops, perimeter security, apprehension)
- 47 Ballistic searches
- 18 Tracks
- 28 Explosives searches

They helped locate:

- 13,900 grams (30 pounds) Cocaine
- 1,200 grams (2.6 pounds) Heroin/Fentanyl
- 1,800 grams (3.9 pounds) Methamphetamines
- \$203,000 cash
- 2 firearms



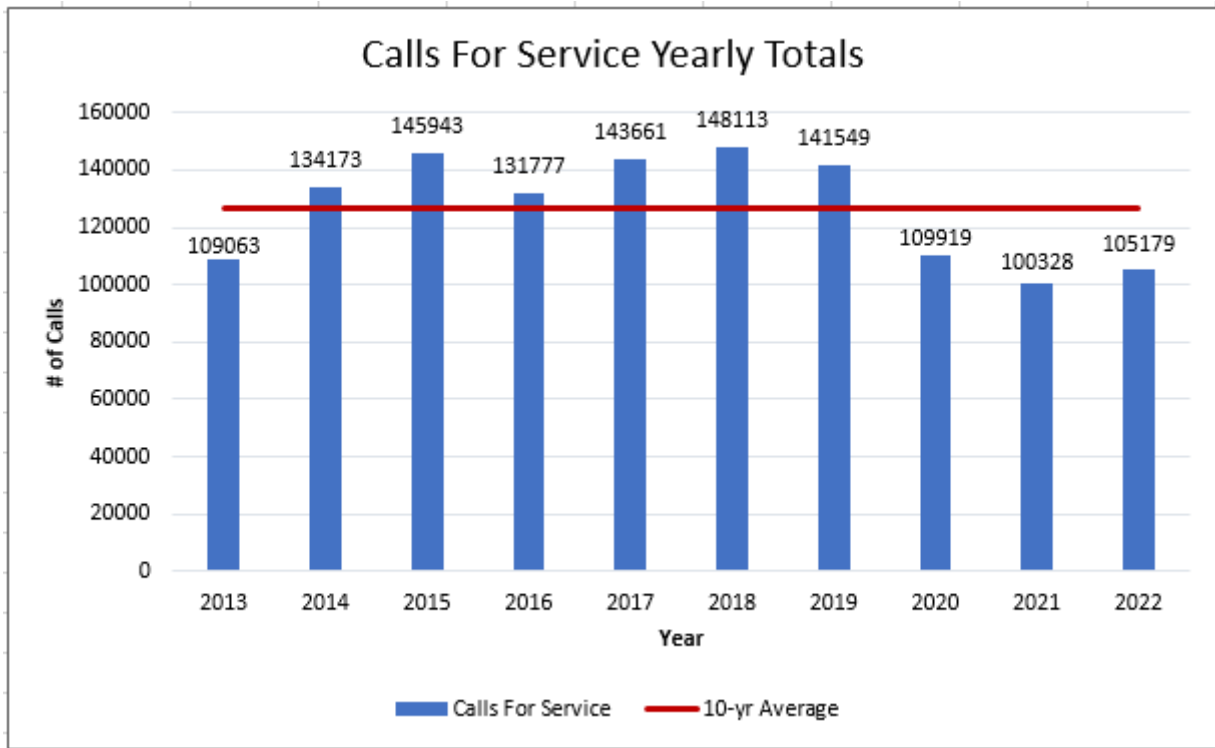
In May 2022, the Manchester Police K-9 Teams travelled to Hampden County, Massachusetts to compete in the USPCA Region 4 Patrol Certification Trial. They competed alongside 22 K-9 teams from across the northeast. MPD was well represented and the teams' training and preparation was evident.

- Officer Jeffrey Hennessy and K-9 Kane - 1st Place Overall in the Novice Division.
- Officer Alexander Martens and K-9 Grimm - 1st Place Agility, 2nd Place Evidence Detection, 3rd Place Overall in the Open Division.
- Officer Jake Tyler and K-9 Doug - 2nd Place Obedience in the Open Division, 3rd Place Overall Apprehension
- Officer Meghan Grant and K-9 Ollie - 3rd Place Agility in the Open Division
- Officer Patrick Colburn and K-9 Duke - part of the 1st Place Overall Team Score
- Sergeant Ben Foster and K-9 Hank - 2nd Place Agility in the Open Division



PATROL DIVISION

Figure 1



Calls For Service in 2022 saw a 17% decrease from the ten-year average of 126,971 and a 5% increase over 2021. The significant decrease of calls in 2020 and 2021 can be attributed primarily to the Covid-19 pandemic which saw various stay-at-home orders, people working remotely from home, unemployment, business shut downs, and event cancellations, many of which continued into of 2021. This past year saw the lifting of Covid restrictions and the re-emergence of social activities.

The Manchester Police Department continues to strive to be as proactive as possible when it comes to policing. In 2022, there were **45,440** officer-initiated Calls For Service which accounts for 43% of the total Calls For Service. These self-initiated calls include motor vehicle stops, business checks, hot spot patrols, and special attention checks.

Officers responded to **54,130** Calls For Service reported by the public via the business line and/or 911. The remaining **5,609** Calls For Service are attributed to call types such as Administrative, Training, Broadcasts, and Follow-ups.

Table 1

Top 5 Reactive Call Types

Call Type	Count
Check Condition of Subject	5,400
Alarm Burglary	4,220
Check Area for Problem	3,010
Theft	2,960
Accident	2,880

INVESTIGATIVE DIVISION

The Investigative Division is comprised of five individual units. These units include: Juvenile, Domestic Violence, Detective, Evidence and Cyber Crime. Each unit is tasked with investigating crimes that fall within their specialized area of responsibility but they will often collaborate when needed.

The past year was another busy year for the Investigative Division. There were five reported homicides in 2022. Four of those were investigated by the Investigative Division and resulted in the identification of the parties responsible. The fifth case was a fatal officer involved shooting incident which was investigated by the New Hampshire Attorney General's Office and the New Hampshire State Police.

A tremendous amount of work and resources were dedicated to the investigation of missing child, Harmony Montgomery. The investigation determined that Harmony had been the victim of a homicide which occurred in Manchester in 2019. Her father was consequently charged with her murder along with multiple other crimes. He is currently awaiting trial.

The table below outlines the number of cases assigned, and arrest and search warrants obtained by each unit within the Division. The numbers do not necessarily reflect all of the cases investigated by the division.

Table 2

Investigative Unit	Number of Cases Assigned	Number of Arrest Warrants Obtained	Number of Search Warrants Obtained
Detective Unit	1,627	335	301
Juvenile/Cyber Crime Unit	1,493	82	191
Domestic Violence Unit	1,097	235	36
Totals	4,217	652	528

JUVENILE UNIT

The Juvenile Unit is tasked with investigating crimes committed against or by juveniles. The detectives with the Juvenile Unit are assigned to one of three areas: Delinquency, Child Abuse and Sexual Exploitation (CHASE) or School Resource Officer (SRO).

Delinquency Detectives are assigned to investigate delinquent acts committed by persons under the age of 18. Delinquent acts are defined as any act that would constitute a felony or a misdemeanor if committed by an adult.

CHASE Detectives are assigned to investigate cases of sexual or psychological abuse committed against or by minors. They work as part of a multi-disciplinary team involving the Hillsborough County Attorney's Office and the Child Advocacy Center to conduct investigations in a manner that is designed to reduce further trauma to the victims.

There are ten officers assigned as School Resource Officers. These officers are assigned to the four high schools and four middle schools in the city. Their duties include providing a safe environment for the students to learn as well investigating any crimes that occur on school grounds. Manchester Police SRO's take pride in becoming a part of their school communities and developing positive interactions with the students.

INVESTIGATIVE DIVISION

DETECTIVE UNIT

The Detective Unit is responsible for investigating all violent crimes such as homicides, assaults and robberies; property crimes such as burglaries, arson, thefts to include stolen firearms/vehicles, shoplifting/organized retail crime and fraud. While each detective assigned to this unit is responsible for general investigations, some specialize in one class of crime (i.e., arson, auto theft and fraud) which requires advanced training.

They are also responsible for processing crime scenes for evidence such as latent fingerprints, blood evidence, and shoe/tire imprints. Detectives are trained in the use of a FARO laser scanner to render 3D images of the scene which can later be reviewed on a computer and unmanned aircraft systems or drones for aerial imagery of a scene.

DOMESTIC VIOLENCE UNIT

The Domestic Violence (DV) Unit consists of four DV investigators, one adult sexual assault investigator, a full-time victim advocate, a DV Prosecution Unit at the District Court, one AmeriCorps Victim Assistance Program position, and one advocate assigned to the Adverse Childhood Experiences Response Team (ACERT).

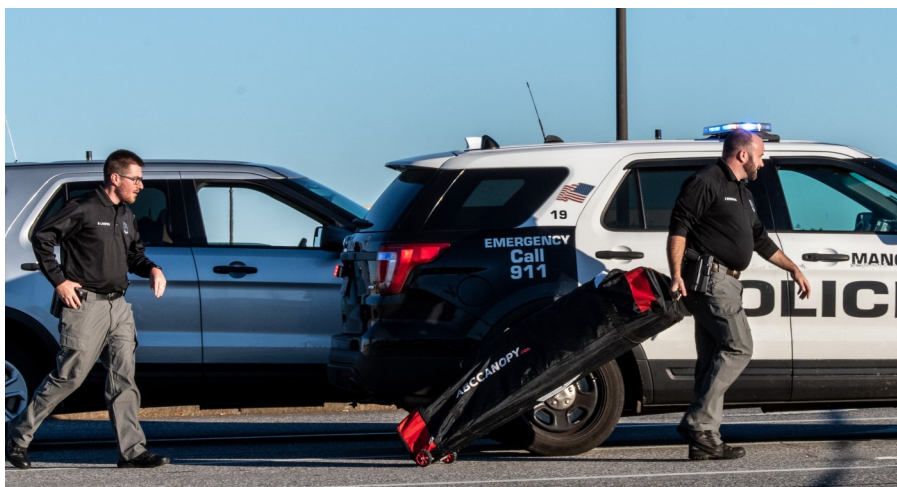
The Unit works in conjunction with the Domestic Violence Project. This project is a grant-funded community-based effort to support all victims of domestic violence and aims to hold offenders accountable for their actions. By working with the YWCA Crisis Services, the Hillsborough County Attorney's Office, and the NH Department of Corrections, this project serves the Manchester community to better educate everyone about domestic violence, keep victims safe and hold offenders accountable.

CYBERCRIME UNIT

Detectives assigned to the Cybercrime Unit are trained in the recovery of digital evidence from mobile and non-mobile computing devices. Their mission is to assist in the investigation of crimes that involve the use of such devices at any stage, whether in their planning or commission. Given that technology is so pervasive in today's society, there are cyber aspects to virtually all types of crime – from child exploitation to drug and human trafficking to homicide. The Cybercrime Unit is part of the NH ICAC (Internet Crimes Against Children) Task Force and works closely with its counterparts from other local, state, and federal agencies to stay abreast of the current best practices in digital evidence recovery. The Cybercrime Unit is equipped with the latest computer hardware and software forensic tools to find the files hidden on cell phones and computers that perpetrators do not want found.

EVIDENCE UNIT

The Evidence Unit is comprised of four civilian employees and is responsible for processing, storing and releasing all evidence and found property that comes into the possession of the Manchester Police Department. They are also responsible for preparing, packaging and forwarding evidence that requires further scientific processing.



SPECIAL ENFORCEMENT DIVISION

The Special Enforcement Division (SED) is comprised of four units. Three units are designated as investigative units with their assignments centered on violent crime, gangs and narcotics. These units are the Special Investigations Unit, Street Crime Unit and Anti-Crime Unit. The fourth unit is the Special Weapons And Tactics Team (SWAT).

In 2021, SED broadened its investigative scope with the addition of the Anti-Crime Unit. Given the nexus and overlap between guns, drugs and violent crime, Unit investigations often intersect. As such, it has become common practice that division members often work as one collective investigative body to address those investigations of an exigent nature determined by a threat to public safety. The SED detectives possess specialized skills sets and are trained in intelligence gathering, surveillance and advanced investigative methods, as well as tactical planning and high risk arrest operations. SED currently has four detectives assigned to two separate federal task forces which help address drug trafficking and violent crime within the City of Manchester, throughout New Hampshire and surrounding states. Task force participation brings federal resources that help support Manchester investigations and those cases which go beyond New Hampshire's borders.

Consistent with 2021 seizures and national data, the Division continues to seize substantial quantities of illegal drugs and firearms used in criminal activities.

As seen on the next page, there was a significant increase in methamphetamine seized this past year. This is reflective of trends showing the more frequent presence of this illegal drug, as well as its documented price drop for street-level quantities in the city. The decrease in fentanyl seizures from the previous year can be attributed to ongoing long term investigative efforts working to dismantle highly organized drug trafficking groups operating in the city.

SPECIAL WEAPONS AND TACTICS TEAM (SWAT)

In 2022, SWAT handled 58 operations consisting of:

- 33 High Risk Arrest/Search Warrants
- 13 Call Out/Barricades
- 11 Event/Dignitary Protection
- 1 Hostage Situation



SPECIAL ENFORCEMENT DIVISION

Table 3

	SIU	SCU	ACU	Total	% change 2021 vs 2022
Cash Seized	\$143,998	\$22,547	\$39,861	\$206,406*	-81%
Firearms Seized	33	14	37	84	4%

* The total cash seized does not include forfeited assets.

Table 4

Narcotics Seizures	SIU	SCU	ACU	Total	% change 2021 vs 2022
Heroin/Fentanyl (grams)	4,107	522	88	4,717	-47%
Cocaine (grams)	1,459	102	55	1,616	-88%
Crack-Cocaine (grams)	770	92	58	920	-83%
Methamphetamine (grams)	21,709	229	17	21,955	732%
Oxycodone (30mg pills)	1,215	0	0	1,215	-56%
Adderall (pills)	75	3	0	78	-86%
Marijuana (pounds)	0.46	0.6	6.5	7.56	-91%

The numbers explained:

- **Cash** seizures were down compared to 2021 due to multiple large investigations being closed out in 2021. Of note for 2022 was the amount of assets seized which included approximately \$700,000 in real estate.
- **Firearms** seized were on par compared to 2021. SED continues to target individuals engaged in violent crimes involving firearms.
- **Heroin/Fentanyl** seizures were lower than the previous year with bulk prices remaining low. There has been an increase in fentanyl users also attempting to purchase methamphetamines (poly-substance use) in order to combat the drowsiness caused by heroin/fentanyl use.
- **Cocaine/Crack Cocaine** seizures have decreased from the previous year due to some of the larger suppliers to the City of Manchester being arrested in 2021. SED continues to target dealers who have attempted to fill the void left by those arrests.
- **Methamphetamine** seizure amounts were up significantly due to numerous long term investigations that occurred over the year.
- **Oxycodone/Adderall** seizures were lower than the previous year. Pill use has not been as prevalent as previously seen in the city.

ARRESTS / WARRANTS

- Total Arrests: 250
- Arrest Warrants: 122
- Search Warrants: 66

SPECIAL ENFORCEMENT DIVISION

Guns, drugs, and cash seized during SED investigations.



LEGAL AND PROFESSIONAL STANDARDS DIVISION

The Legal and Professional Standards Division is comprised of sworn and non-sworn employees who make up the Records Unit, Sex Offender Compliance Unit, Adult Arraignment Officer, Legal Process Officer, Ordinance Violations Bureau, Training and Recruitment Unit and the Office of Professional Standards. The work done by the members of this Division is crucial to the ongoing operations of the Manchester Police Department and greatly contributes to public safety in the City of Manchester.

Despite staffing issues department-wide, MPD Administration managed to improve the Division's capabilities in the specific areas of subpoena services, recruitment, and in-service training by creating the Legal Process Officer position and adding another officer to the Training and Recruitment Unit.

RECORDS UNIT

The Records Unit is the central record keeping component of the Manchester Police Department. Records must be submitted in accordance with policy, and maintained completely and accurately. The Records Unit provides officers, investigators, prosecutors, and other employees with immediate access to stored information, arrests and warrant information, and continuously updates records as cases go through the court system. Successful prosecution of criminal defendants would not be possible without the crucial work performed by the members of the Records Unit.

In 2022, the Records Unit faced significant staffing issues and, for a good part of the year, was only operating with 70% staffing. As a result of this challenge, the Unit had to limit services to the public several times throughout the year. Despite the staffing shortage, the Unit continued to have a productive year and with several recent new hires towards the end of the year, the Unit closed out 2022 with staffing at 100%.

During 2022 members of the Records Unit processed:

- 1,022 in-person requests for documentation (not including interagency requests)
- 2,055 requests for accident reports
- 4,549 criminal arrest packets

SEX OFFENDER COMPLIANCE UNIT (SOCU)

The SOCU was first established in 2010 and was formed to comply with the federal sex offender registration standards set forth in the Wetterling Act, Walsh Act, and Meghan's Law. The SOCU was initially funded by the United States Department of Justice.

The SOCU has multiple functions and responsibilities. The primary goal of the SOCU is to maintain a database on all registered sex offenders and to ensure their compliance with state and federal laws. The SOCU accomplishes this primarily by completing sex offender registrations and conducting unannounced compliance checks on registered offenders. The SOCU also investigates and enforces any violations of New Hampshire Revised Statutes Annotated, 651-B (Registration of Criminal Offenders). The SOCU collaborates with many outside agencies to accomplish this mission. In addition to their regular duties, SOCU officers are deputized by the U.S. Marshals Service and are members of the Violent Offender Task Force. Its work helps to ensure the safety of Manchester's residents.

In 2022, the SOCU's efforts resulted in 37 arrests of non-compliant sex offenders. The Unit's partnership with the U.S. Marshals Service has led to several joint investigations throughout the year. The U.S. Marshals Service has provided valuable assistance by bringing federal resources to bear in locating non-compliant offenders, as well as being able to charge them with federal offenses. The U.S. Marshals "Fugitive of the Week" bulletin has assisted the SOCU in bringing the search for wanted sex offenders to the public's attention.

Also during the past year, the SOCU started working with the State of NH Sex Offender Registry (SOR) to implement a new program which will allow officers to register sex offenders online. The SOCU and SOR are working together to pilot this program and the MPD is expected to become a test site once the program is ready to launch.

During 2022, the SOCU processed:

- 2,394 registrations (offenders are required to register on a quarterly, semi-annually, or yearly basis depending on their offender status)
- Approximately 526 registered sex offenders monitored (the number fluctuates as sex offenders move in and out of the city)

LEGAL AND PROFESSIONAL STANDARDS DIVISION

- 133 investigations into non-compliance
- 71 warrants issued for non-compliance

ADULT ARRAIGNMENT OFFICER

This officer conducts all adult defendant arraignments for Manchester Police Department at Manchester District Court.

In 2022 the Adult Arraignment Officer conducted approximately:

- 288 motions to revoke bail
- 19 motions for Preventative Detention
- 2,729 bail out arraignments (Offender is released on bail and is given a later court date for arraignment)

LEGAL PROCESS OFFICER

The Legal Process Officer (LPO) position was created in April 2022 to improve the service rate of subpoenas to civilian witnesses in criminal court cases where an arrest was made by Manchester Police. The LPO also provides assistance to outside law enforcement agencies wishing to serve witnesses residing in Manchester. This is an importance function as criminal cases are rarely ever successfully prosecuted in court without the testimony of those involved. The addition of the LPO has produced results far exceeding the initial expectations. Since the positions inception in April, the rate of subpoena service to civilian witnesses has more than quadrupled.

Since April 2022, the LPO has handled:

- 2,165 subpoena service attempts
- 1,229 completed subpoena services

ORDINANCE VIOLATIONS BUREAU

The Ordinance Violations Bureau processes citations issued by any city department authorized to do so. The Bureau is administratively part of the Police Department and, in conjunction with the departments involved, is responsible for preparing citation forms, distributing these forms to the departments as needed, and collecting, accounting for, and depositing all monies received from citation penalties according to procedures established by the City Finance Officer. Additionally, the Bureau is responsible for initiating the appropriate judicial proceedings with regard to citations that are not paid.

In 2022 the Bureau processed:

- 158 city ordinance violations issued by the Manchester Police for drinking in public, violating park hours, camping, etc.

TRAINING AND RECRUITMENT UNIT

The Training and Recruitment Unit consists of one sergeant as the Training Director, and five officers who are responsible for department in-service training, training newly hired certified and non-certified police officers, ensuring compliance with the State of NH training mandates, and the recruitment of new police officers. The Unit is also responsible for ordering and maintaining all department supplies and uniforms, as well as managing all operations related to the department's firing range.

The MPD continues to use a "rolling test" that allows applicants to apply and complete the written exam online at any time. In 2022:

- 124 online tests were completed
- 20 new officers were hired (9 certified, 11 non-certified)
 - * 18 are still employed
- 21 officers left the department (8 retirements, 12 resignations, 1 termination); this number is on par with previous years

LEGAL AND PROFESSIONAL STANDARDS DIVISION

Recruitment

The Training and Recruitment Unit developed and conducted the following hiring/recruitment initiatives in 2022:

- Participated in hiring and recruiting events at: University of New Hampshire, Southern New Hampshire University, New England College, Boston Hiring Expo, Memorial High School, Manchester Hiring Expo at the Radisson, “We Are One” event at Veterans Park, and Franklin Pierce Virtual Event.
- Created an informational seminar hosted at MPD detailing the role of the MPD Officer, requirements for being hired, and benefits of employment.
- Began planning for the development and implementation of a dedicated Manchester Police Department recruiting website.
- Coordinated with local area gyms to host a MPD recruitment desk on select days/times.
- Began coordination with the NH National Guard to establish a recruiting presence at National Guard armories during drill and training events.

Training

The Training Unit continues to coordinate and conduct mandatory 40-hour training weeks for all MPD officers. This program was launched in 2021 and is designed to ensure that all MPD officers complete mandatory State of NH annual certifications, while also providing refresher training on current de-escalation techniques, use-of -force, legal considerations (to include search and seizure and critical legislative changes), tactical medical skills and officer wellness and mental resiliency.

Officers are provided the following training during these weeks:

- 8 hours of tactical medical training
- 8 hours of firearms qualifications and skill building
- 4 hours of Taser re-certification
- 4 hours of defensive tactics
- 2 hours of legal review
- 2 hours of officer wellness
- 4 hours of de-escalation and autism awareness training
- 4 hours of patrol scenarios

Manchester Police is currently the only law enforcement agency in New Hampshire to provide this level of annual training outside of the NH Police Standards and Training Academy which far exceeds the State of NH’s recommended training standards.

The following in-house training courses were hosted by MPD in 2022:

- 2-Day Taser Instructor Course
- 3-Day Officer Intelligence Course
- 2-Day Mobile Field Force Training Course
- 3-Day Homicide and Crime Scene Investigation Course
- 3-Day Advanced Homicide Investigation Course
- 1-Day Drug Interdiction Course
- 1-Day Standardized Field Sobriety Testing (SFST) Refresher Course
- 1-Day Basic Death Investigations Course
- 2-Day Solo Officer Rapid Deployment (SORD) Course (Hosted twice)
- 5-Day FARO Training Course (laser scanning at crime/accident scenes)



Graduates of the 190th NH Police Academy

LEGAL AND PROFESSIONAL STANDARDS DIVISION

The Training Unit also conducted two in-house academies for new non-certified officers and four in-house academies for new certified officers. These in-house academies are designed to assess and provide training for newly hired officers to prepare them for attendance at the NH Police Standards and Training 16-week academy and the MPD Field Training Officer Program.

The Training Unit also developed and implemented an APEX Patrol Training Program. This program is designed to train patrol officers in use-of-force scenarios utilizing the APEX virtual reality system. The use of this state-of-the-art hardware and software allows for frequent training and skill development in the most realistic environment possible.

Other

In 2022 the Training and Recruitment Unit requisitioned and issued over 240 new uniforms equipped with nylon duty gear (instead of leather) and outer tactical vests. These uniforms proved more functional and comfortable in testing and evaluation by MPD officers. Transition to this new uniform will take place during the first quarter of 2023.

Two members of the Unit became certified Integrated Communications, Assessment and Tactics (ICAT) instructors this past year. ICAT is a nationally-recognized de-escalation training program that provides first responders with the tools, skills and options needed to successfully and safely defuse a range of critical incidents.

The Unit created a new officer and supervisor evaluation system designed to improve feedback and officer development. The new system will be implemented in the first quarter of 2023.



Graduates of the 189th NH Police Academy

OFFICE OF PROFESSIONAL STANDARDS

The Office of Professional Standards is managed by the captain of the Legal Division and is responsible for all investigations of violations of departmental rules, regulations, and policies; criminal conduct by a MPD employee; violation of a citizen's civil rights; and conduct by a MPD employee that would reflect unfavorably upon the individual and/or the department.

In 2022, the Office of Professional Standards conducted 47 investigations, 30 of which stemmed from citizen complaints and 17 originated internally. The internal investigations typically involved determining if a MPD officer or employee violated policy or other established protocol but could also include more serious allegations.

Of the 47 investigations conducted in 2022, five investigations were designated with an Internal Affairs control number. These investigations were more serious and usually involved formal discipline up to and including termination, if warranted. Twenty-five investigations resulted in informal or formal discipline for the accused officer or employee which demonstrates Manchester Police Department's commitment to accountability and continuous improvement.

ADMINISTRATIVE DIVISION

The Administrative Division consists of the Communications Unit, Information Technology, and Building and Fleet Maintenance. The members of this division keep the department running and are responsible for much of the behind the scenes operations.

COMMUNICATIONS

The Communications Unit is committed to providing the most efficient service possible during emergencies throughout the city.

The Communications Unit of the Manchester Police Department is comprised of two sections: Emergency Services Dispatchers and Police Services Specialists. The Unit is overseen by the Communications Manager and is comprised of five Dispatch Supervisors, sixteen Dispatchers, and five Police Services Specialists who provide exceptional and professional service to the officers, the citizens of Manchester and those who visit the city. The Communications Unit is currently down six Dispatchers and as a result has made attempts to streamline the hiring process much like the Training and Recruitment Unit has had to do.

The Communications Unit is staffed 24-hours a day, 365 days a year by Emergency Services Dispatchers and Police Services Specialists. Two dispatchers, two call takers (one on the midnight shift), two Police Services Specialists (one on the midnight shift) and an Emergency Services Supervisor work each shift. The Dispatchers handle incoming phone calls, radio traffic, run warrant/motor vehicle checks and make notifications of emergency and non-emergency situations. The Dispatchers are responsible for triaging calls and dispatching officers based on the priority of the call. The Dispatchers also provide the officers with background information on addresses and people so that officers arrive on scene with as much information as possible which helps keep them safe and informed.

In 2022, the Police Services Specialists (PSS), took approximately 3,200 police reports. Along with taking police reports, they handle all lobby traffic, take in evidence/found items, process daily paperwork, maintain personnel rosters as well as many other important tasks which keep them extremely busy. Also in 2022, the department instituted an online reporting system that allows citizens to file certain types of non-emergency reports online. The PSS are responsible for reviewing these reports for required information, following up with the reporting person to correct discrepancies and uploading the reports to the records management system.

In 2022, the Communications Unit received approximately 145,000 phone calls, an average of 397 phone calls a day, and handled over 105,000 calls for service, an average of 287 calls for service per day.

INFORMATION TECHNOLOGY

The Information Technology Unit works closely with the City of Manchester's Information Systems Department in keeping the police department's data and networks safe. The two members of the Unit also work on the computer systems located in the police cruisers to keeping them functioning. They are always seeking ways to improve data retention, security, and information sharing.

BUILDING AND FLEET MAINTENANCE

Building and Fleet maintenance involves corroboration with the City's Facilities Department and Central Fleet. The Manchester Police Department has 92 vehicles in its fleet, many of those being specialty vehicles designed and maintained for specific purposes such as the two Bearcats, the crime scene van, and the Mounted Unit's pickup truck and trailers. Equipping and maintaining these vehicles couldn't be done without the help of Central Fleet.



Employee of the Quarter
PSS Charbonneau



Employees of the Quarter Dispatchers
Delacruz and Perrotti



Employee of the Quarter
Dispatcher Gleason

COMMUNITY AFFAIRS DIVISION

The Community Affairs Division encompasses the Community Policing Unit and the Traffic Unit. The Community Policing Unit is comprised of twelve officers and two animal control officers. The Traffic Unit is made up of eight officers.

COMMUNITY POLICING UNIT

The mission and goal of the Community Policing Unit is to establish and maintain close ties with the people and institutions within the city. This commitment increases the effectiveness of the Manchester Police Department by allowing it to respond to the community with an understanding of the community's needs.

Members of this Unit continue to work on quality of life issues to include homeless outreach, panhandling, illegal camping on private and public lands, neighbor complaints and any other issue that causes public alarm. The Community Policing Unit is the primary unit within the police department tasked with helping with the homeless crisis and working to help connect the unhoused population throughout the city with services.

COMMUNITY POLICE PROGRAM COORDINATOR

In 2022, the Community Police Program Coordinator position was established and filled by former MPD Officer Rich Ell. This position's responsibilities include Crime Prevention Through Environmental Design (CPTED), Fusus and ShotSpotter Trainer, Public Health and Safety Team (PHAST) liaison with the Manchester Health Department, attending community meetings, Neighborhood Enhancement Team (NET), attending gun crime meetings and Community Advisory Board meetings.

This past year Rich conducted over 25 commercial, residential and city property CPTED surveys to help improve security and reduce crime. Rich also helped PHAST with implementing procedures for taking over some of the repeat, non-emergency Check Condition calls that are received by MPD which frees up officers to handle other priority calls.

MOUNTED UNIT

The Mounted Unit consists of two uniformed officers (Officers McKenney and Miano) and three horses. General Stark, a 17-year-old Clydesdale cross who has been with MPD for seven years; Bruno, a 9-year-old Percheron/Thoroughbred cross, who has been with MPD for just over a year; and Eddie, a 24-year-old Shetland pony, who has also been with MPD for just over a year.

In 2022, the Mounted Unit attended over 120 community events, including Wellness on Wheels, Cops & Kids, and CHaD events interacting with thousands of community members throughout the year. The officers and horses also patrol the downtown area and parks, ride in parades, and with the addition of Eddy, they were invited to several events throughout the state, including speaking with the students at Manchester School of Technology, the Moody School in Lowell MA, and Plymouth State University.

The Mounted Unit was featured on NH Chronicle, and in NH Magazine this year, making it clear what a positive impact the Unit has on the local community.



COMMUNITY AFFAIRS DIVISION

SENIOR SERVICE OFFICER

Officer Duquette is the Senior Service Officer, who works directly with the Bureau of Elderly and Adult Services to investigate all complaints of senior exploitation. Officer Duquette conducts numerous presentations on avoiding scams to senior centers throughout the city; plans and coordinates the annual “senior light tour”; oversees the senior walks, maintains the Just in Case program and helps coordinate the Citizen’s Police Academy. He is also a member of the Financial Abuse Specialty Team (FAST) and attends quarterly meetings.

MANCHESTER POLICE ATHLETIC LEAGUE (MPAL)

The MPAL program goal is to foster and maintain positive relationships between the youth of Manchester and members of the Manchester Police Department. Officer Ryan Hardy coordinates and facilitates youth programs to provide a positive environment for local youth. Some of the programs/events through MPAL are: boxing, Judo, and cooking classes; Footrace for the Fallen, Holiday Walkthrough Event, Tactical XMAS, Anthem All-Star in conjunction with NH Fisher Cats baseball, New England Golden Gloves Boxing Tournaments, numerous holiday donations/giveaways (York Athletic Shoes, toy drives, etc). MPAL is also the leading ACERT referral along with court diversion referrals.

CRIME PREVENTION

Officer Nate Linstad continues to take the lead in crime prevention efforts by offering hundreds of presentations, seminars, and trainings throughout the city and state. Officer Linstad has been involved with instructing programs such as Advanced Law Enforcement Rapid Response Training (ALERRT) and Citizen Response to Active Shooter Emergencies (CRASE), aimed towards certified law enforcement and non-sworn citizens from the community. He is also an active member of Crimeline, attending numerous meetings and coordinating Crimeline payments to individuals who provide valuable information about ongoing investigations. He coordinates the Citizen’s Police Academy and Cops & Kids.

ANIMAL CONTROL

The Animal Control Officers assists with enforcing city ordinances and state laws pertaining to the regulation and control of dogs and other animals. They investigate complaints regarding stray, sick/injured, vicious and abused dogs as well as other animals.



COMMUNITY AFFAIRS DIVISION

TRAFFIC UNIT

The Traffic Unit's eight uniformed officers are assigned to one of two groups - Traffic Enforcement or the Collision Analysis and Reconstruction Team.

The enforcement officers' responsibilities include targeting motor vehicle complaints, enforcing the NH Motor Vehicle Codes, removing abandoned vehicles from the roadway and other tasks related to keeping the streets of Manchester safe for all residents and visitors.

The Collision Analysis and Reconstruction Team is comprised of four certified crash reconstruction officers who assist with motor vehicle accidents involving serious bodily injury and/or fatalities.

The Traffic Unit is responsible for the approval and coordination of all citywide events (walk-a-thons, road races, parades) through the Special Events Applications process. The Traffic Unit created the operation plan for the 2022 Chaos and Kindness Sky Show event that hosted nearly 50,000 people from all over the country.

The Unit also maintains the department's Drug Recognition Expert (DRE) and Instructor Program, Child Safety Seat program, radar unit/trailer certifications, Intoxilyzer Operator and Instructor program and the management and revision of the police department's towing contract. MPD has 72 certified Intoxilyzer operators, five drug recognition experts, and four child safety seat technicians.

The Unit hosted and instructed several courses at the NH Police Standards and Training Academy including Standardized Field Sobriety Testing for certified police officers, Advanced Roadside Impairment Detection (ARIDE), and Child Safety Seat technician certification.

During the past year, Traffic Unit officers attended trainings and received certifications in Crash Data Retrieval (CDR) which allows them to obtain digital data from a vehicle after a collision; on-scene 3D mapping (VBOX) which assists the officers with mathematical formulas that calculate the precise coefficient of friction and the acceleration/deceleration rates of vehicles involved in accidents; and vehicle autopsy for post-crash mechanical inspections.

The Unit was instrumental in working with the Board of Mayor and Aldermen in changing the parking ticket fine schedule to increase compliance for odd/even parking and snow emergency declarations during the winter months. This also included working with the Department of Public Works and the Parking Control Division to provide more resources and parking opportunities for city residents during snow emergencies.

Table 5

Accidents*	2021	2022
Total Accidents	2,123	2,611
Total Accidents with Injury	244	236
Hit and Run Accidents	402	456
Fatal	9	5

2020 accident data was not included due to a change in records management system in November 2020.

*Accidents reported to the state only.

Table 6

	2020	2021	2022
Traffic Citations	1,637	958	1,017



Sky Show 2022



CRIME STATISTICS

DATA AND METHODOLOGY

The Manchester Police Department participates in the FBI's Uniform Crime Reporting (UCR) Program using the National Incident-Based Reporting System (NIBRS). NIBRS captures comprehensive data on reported crime incidents and arrests.

NIBRS provides standardized definitions of offenses which allows for consistency and uniformity of data. It also provides methodology on how crimes are counted.

Offenses are broken down into two groups - Group A and Group B. Group A, which are the more serious and prevalent offenses, is comprised of 28 categories containing 71 specific offenses in which administrative, offense, property, victim, offender and arrestee data is collected and reported. Group B is comprised of 10 categories/offenses in which only arrest data is collected and reported.

In keeping with best practices and standards set by the FBI, analysis of the following Group A offenses are provided in this report as an index to the general level of criminal activity:

Violent Crimes

Homicide (number of victims)

Rape (number of victims)

Robbery (number of offenses)

Aggravated Assault (number of victims)

Property Crimes

Arson (number of offenses)

Burglary (number of offenses)

Larceny/Theft (number of offenses)

Motor Vehicle Theft (number of vehicles)

Crime can be reported in terms of the number of incidents, victims or offenses as well as a rate. Rate calculations allow comparison between cities of different populations for individual risk assessments.

Comparing crime rates/counts year to year does not give an accurate portrayal of crime trends. During 2020, the pandemic impacted criminal opportunities, penalties and crime reporting. Officers minimized contact with the public to limit virus exposure which also curtailed officer initiated activity such as motor vehicle stops and drug interdiction. A direct comparison of 2021 data to 2020 data or 2019 data to 2020 cannot provide an accurate assessment of crime trends. Therefore, to gain a better picture, the rates/counts for 2022 were also compared to the 10-year average.

Data in this report will vary slightly from the data published by the FBI to their Crime Data Explorer website due to the periodic review of data, updates from investigations and counting methodology.

*Note: In November 2020, the department transitioned to a new records management system (RMS) which allowed for better NIBRS reporting and compliancy. During a NIBRS training it was found that the department had been over reporting on Aggravated Assaults. A review of 2021 data was completed to make sure the number of Aggravated Assaults was accurate and in-line with the NIBRS definition.

CRIME STATISTICS

OVERVIEW

In 2022 there were:

- 485 violent offenses
- 2,885 property offenses

The violent crime rate for 2022 decreased by 3% compared to 2021 and was down 30% compared to the 10-year average.

The property crime rate decreased by 1% compared to 2021, while there was a 14% decrease compared to the 10-year average. Overall, Manchester's total crime rate decreased by 1% compared to 2021 and decreased 16% compared to the 10-year average.

Table 7

<i>Offense</i>	RATE PER 100,000				
	2021	2022	% Change 2021 vs 2022	10 yr Average	% Change 2022 vs Avg
Murder	2	4	114%	3	43%
Rape	37	33	-12%	61	-47%
Robbery	77	75	-3%	155	-52%
Aggravated Assault	313	304	-3%	372	-18%
Total Violent Crime	429	416	-3%	593	-30%
Burglary	231	200	-14%	418	-52%
Larceny/Theft	2,036	2,055	1%	2,217	-7%
Motor Vehicle Theft	218	206	-6%	166	24%
Arson	16	14	-14%	18	-24%
Total Property Crime	2,501	2,474	-1%	2,867	-14%
Total Crime Rate	2,930	2,890	-1%	3,460	-16%
Population	116,252	116,616			

Table 8

<i>Offense</i>	COUNT				
	2021	2022	% Change 2021 vs 2022	10 yr Average	% Change 2022 vs Avg
Murder	2	5	150%	4	25%
Rape	43	38	-12%	68	-44%
Robbery	90	87	-3%	170	-49%
Aggravated Assault	364	355	-2%	435	-18%
Total Violent Crime	499	485	-3%	677	-28%
Burglary	268	233	-13%	467	-50%
Larceny/Theft	2,367	2,396	1%	2,560	-6%
Motor Vehicle Theft	253	240	-5%	185	30%
Arson	19	16	-16%	23	-30%
Total Property Crime	2,907	2,885	-1%	3,217	-10%
Total Offense Count	3,406	3,370	-1%	3,895	-13%

CRIME STATISTICS

Figure 2

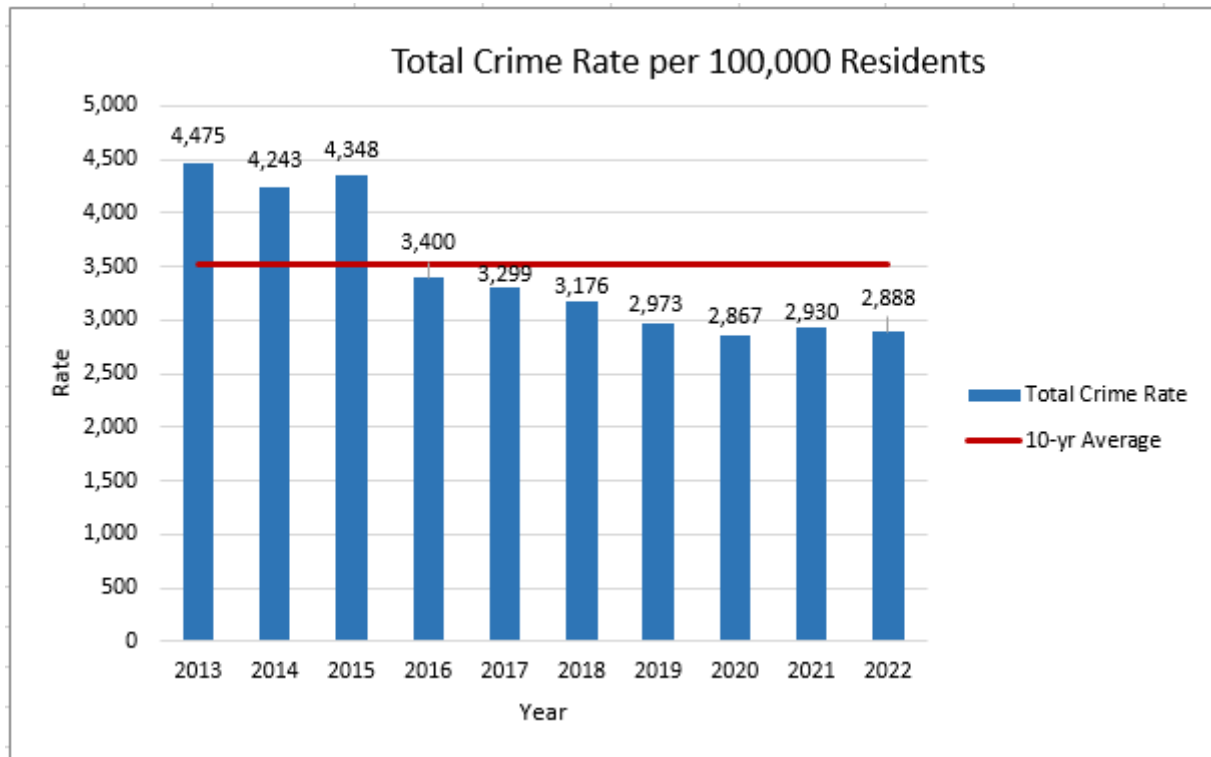
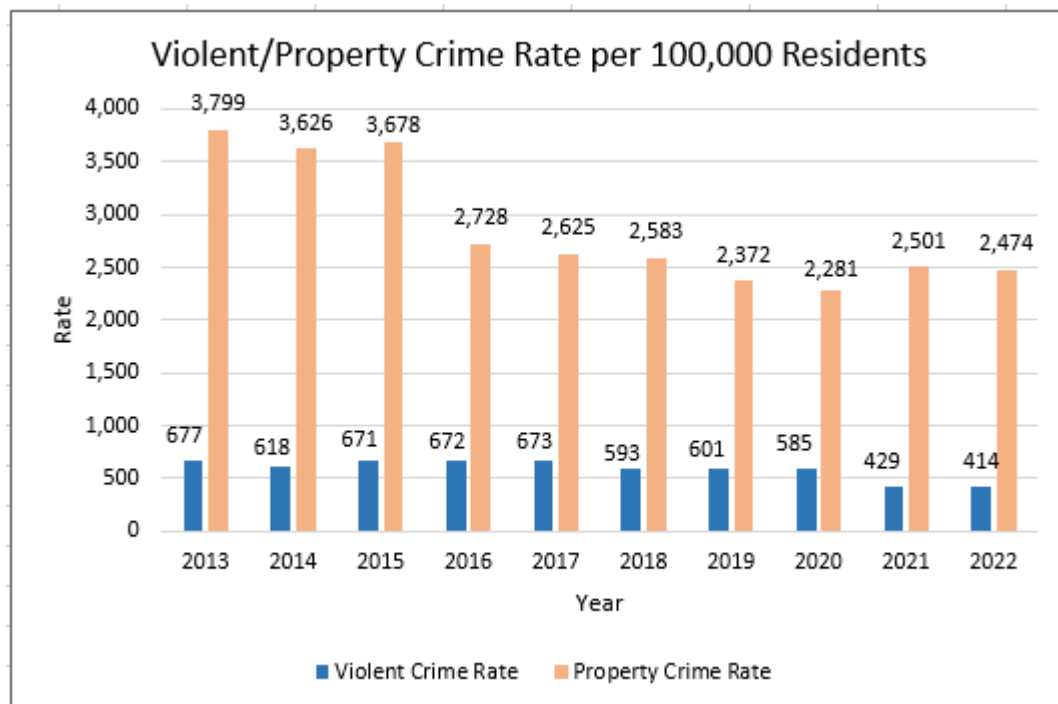


Figure 3



CRIME STATISTICS

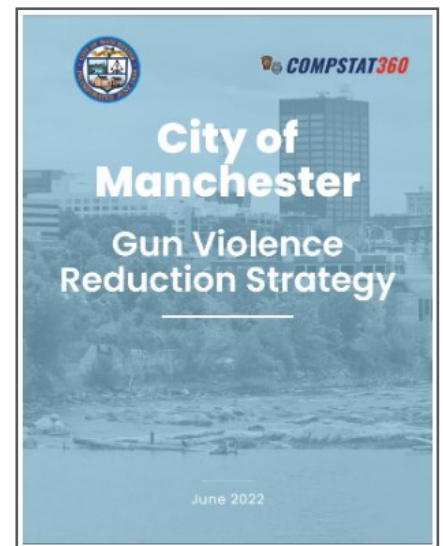
GUN CRIME

The Manchester Police Department continues to make preventing and reducing gun violence a top priority. In 2022, there was an increase in the number of crimes involving a firearm and the number of gunfire incidents (a firearm discharged in commission of the crime). Non-fatal shootings (shootings where a person was struck by gunfire but did not die) were down substantially. The decrease in non-fatal shootings is significant and likely the result of the efforts in conjunction with the Manchester Gun Violence Reduction Strategy.

The Gun Violence Reduction Strategy was the product of the CompStat 360 Gun Violence Problem Solving Team, which is a community centered group of stakeholders who collaborate to better understand the contributing factors to the problem and develop responses to the issues. The strategy used strong analysis of gun violence issues to recommend the implementation of evidence-based practices to help prevent and reduce gun violence. The plan was released in June 2022 and centered on four main components:

- Focus on Youth
- Focus on Places
- Building Community
- Focused Policing

The full strategy can be found here [Gun Violence Reduction Strategy](#).



Police and community partners both have a role in gun violence prevention efforts. The focus of Manchester Police includes the continuation of our bi-weekly law enforcement Gun Crime Operations and Intelligence Forum (Gun Crime O&I). These meetings include representation from all divisions within the department as well as a number of law enforcement partners. The Gun Crime O&I also acts as a subset of MPD's work with the U.S. Attorney's Office Project Safe Neighborhoods (PSN) program. Approximately 50 attendees are present for each meeting and there is representation from neighboring law enforcement agencies, along with county, state, and federal law enforcement. Each Gun Crime O&I reviews recent incidents, fosters intelligence sharing, and facilitates consensus on a path forward with direction from department leadership. This important framework creates accountability and strategic alignment of priorities.

Additionally, Manchester Police focuses on hot spots of gun violence through added police presence and increasing community engagement. In 2022, MPD used American Rescue Plan (ARP) funds to deploy foot patrols in gun violence hot spots. There were over 604 foot patrols conducted in these hot spot areas. These foot patrols generated an estimated 2,800 positive community contacts between police officers and community members living and working in these areas.

In conjunction with these place-based responses, law enforcement collaborated to focus on prolific and chronic offenders. The Gun Crime O&I worked to identify those individuals driving gun crime, and focused proactive approaches on investigating and charging those responsible for committing crimes. Using American Rescue Plan funding, Manchester Police has added additional resources to gun violence investigations to assist in improving clearance rates. In 2022, ARP funding allowed for an additional 1,500 hours of investigative effort on violent crime cases. This resulted in additional investigative time on 178 cases. Over 100 arrests were made due to these additional efforts.

In 2021, Manchester Police partnered with MY-TURN, a local non-profit that works to help young people succeed, to develop Project Connect. Project Connect is a street outreach program managed by MY-TURN. This outreach program uses specialists with lived-experience to connect with at-risk youth, interrupt cyclical violence, and connect participants with resources to become successful community members.

In 2022, Manchester Police made referrals of at-risk youth to Project Connect and an initial evaluation showed promising results for the program. The youth who were referred to Project Connect saw a 33% reduction in being named as a suspect in a crime, 45% reduction in any police involvement and no instances of victimization.

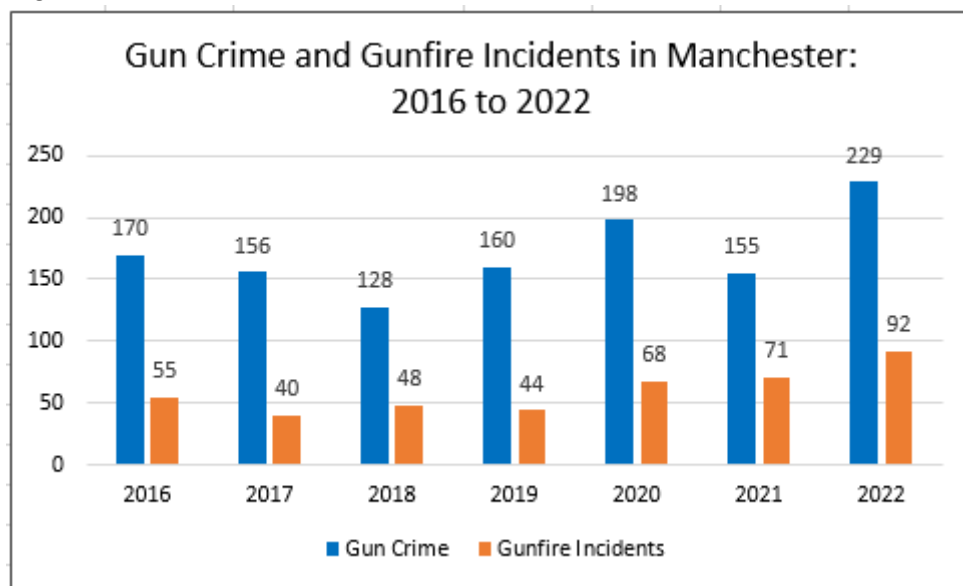
The gun violence reduction efforts in 2022 saw some success, although there is much work still to be done. Success was seen in reduction of non-fatal shootings, which were down 47% compared to 2020 and 2021. Arrests for gun crime events were up 23% in 2022, which illustrates the hard work by officers and detectives investigating these

CRIME STATISTICS

crimes. Despite this success, overall gun crime events were up 41% and gunfire incidents were up 21%.

In 2023, Manchester Police will continue to employ its Gun Violence Reduction Strategy and to prioritize gun violence reduction and collaboration with community partners.

Figure 4



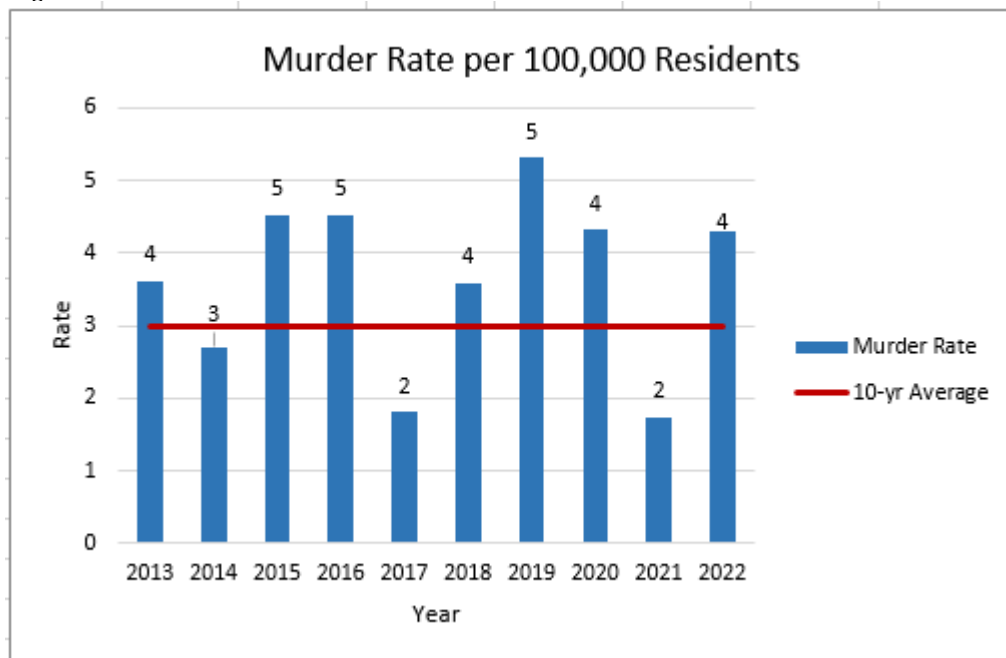
CRIME STATISTICS

MURDER / HOMICIDE - *The willful (non-negligent) killing of one human being by another.*

There were **five** homicides in Manchester during 2022. The murder rate for 2022 was an 114% increase over 2021 and a 43% increase from the 10-year average.

- On 5/13/2022 John Glennon was found deceased in his apartment with an apparent stab wound. The investigation identified the suspect as Stephanie Beard who was arrested by Boston, MA Police on 5/14/2022.
- 6/19/2022 Adnan Husejnovic was shot and killed during a shooting incident involving Manchester Police Officers and NH State Police. The incident is under investigation by the NH Attorney General's Office.
- On 6/28/2022 Isaac Landry was shot and killed. The investigation identified all involved parties and the NH Attorney General's Office is determining if the person who shot Landry acted in self-defense.
- On 9/2/2022 Daniel Whitmore was found deceased on a walking trail with apparent stab wounds. The suspect was identified as Raymond Moore who was arrested a few hours later.
- On 10/29/2022 Dzemal Cardakovic was shot and killed. The suspect was identified as Tyrese Harris who was arrested later that day.

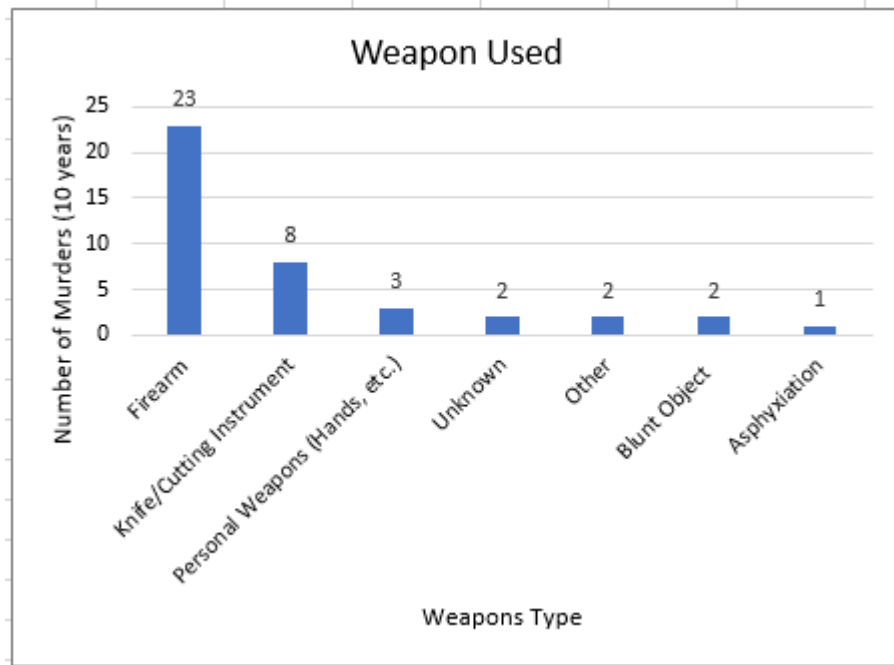
Figure 5



CRIME STATISTICS

MURDER / HOMICIDE - *The willful (non-negligent) killing of one human being by another.*

Figure 6

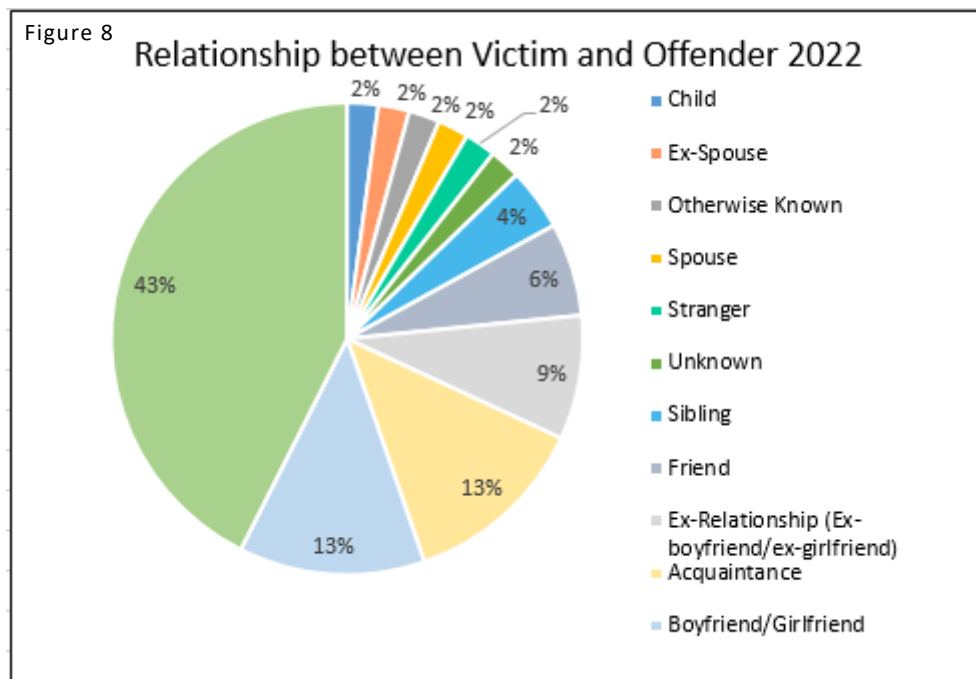
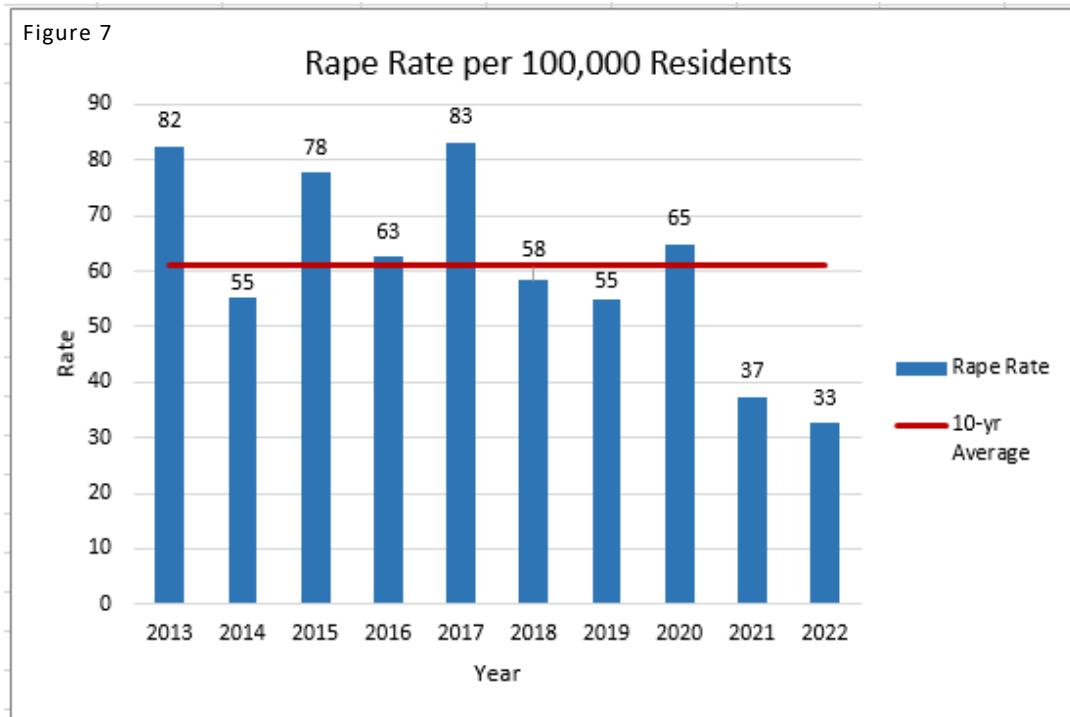


CRIME STATISTICS

RAPE - *The carnal knowledge of a person, without the consent of the victim, including instances where the victim is incapable of giving consent because of his/her age or because of his/her temporary or permanent mental or physical incapacity.*

In 2022, there were **38** reported rape victims. The rate of 33 rapes per 100,000 residents was a decrease of 12% from 2021 and a decrease of 47% from the 10-year average.

Attempted rape or assaults to commit rape are included in the data. Statutory rape and incest are not included due to being in a category of their own.



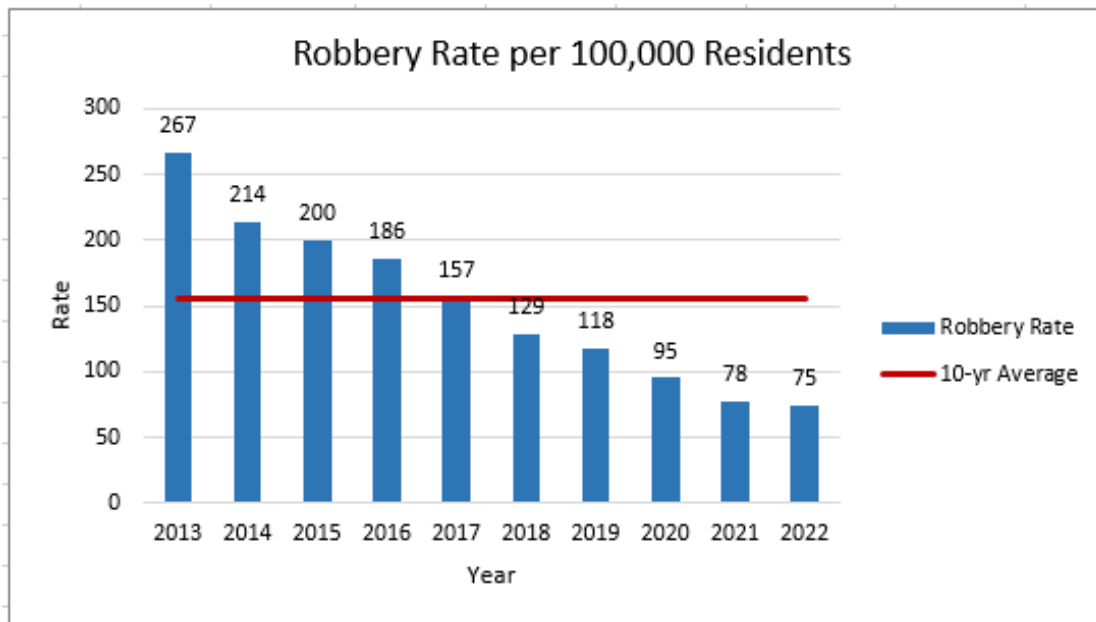
CRIME STATISTICS

ROBBERY - *The taking or attempting to take anything of value under confrontational circumstances from the control, custody, or care of another person by force or threat of force or violence and/or by putting the victim in fear of immediate harm.*

There were **87** robberies reported in 2022 versus **90** in 2021. The robbery rate of 75 per 100,000 residents was a decrease of 3% compared to the 2021 rate and a decrease of 52% compared to the 10-year average rate of 155 per 100,000 residents.

Overall, the number of robberies reported and the robbery rate have been on a steady decline since 2013.

Figure 9



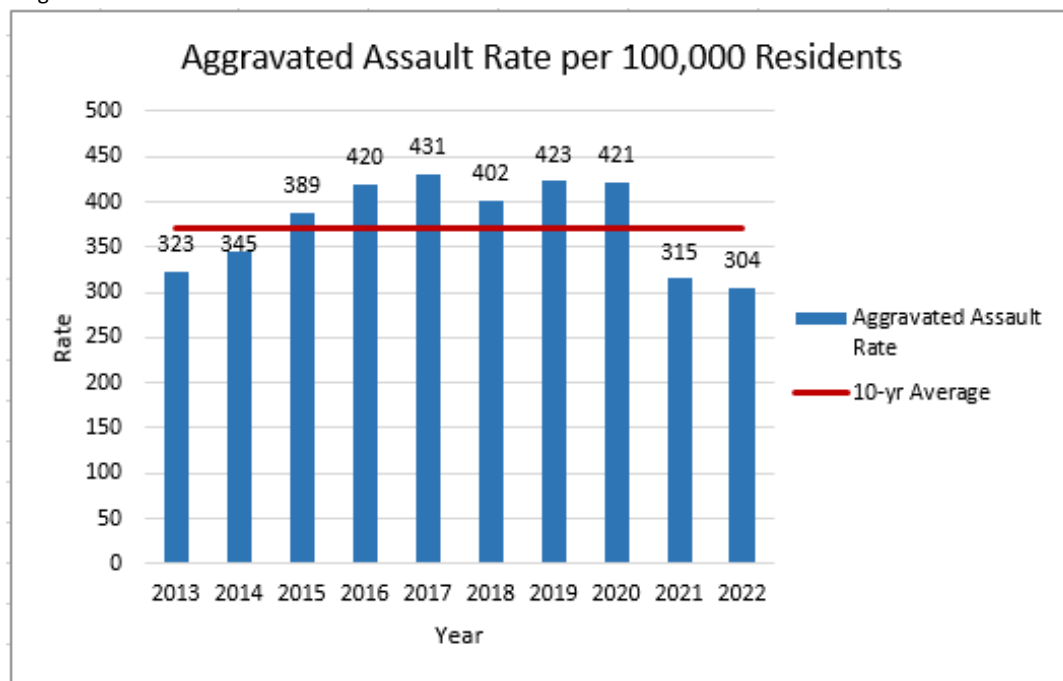
CRIME STATISTICS

AGGRAVATED ASSAULT - *An unlawful attack by one person upon another wherein the offender uses or displays a weapon in a threatening manner, or the victim suffers obvious severe or aggravated bodily injury involving apparent broken bones, loss of teeth, possible internal injury, severe laceration, or loss of consciousness.*

In 2022, there were **355** reported victims of aggravated assault which was a 2% decrease from **364** reported victims in 2021. The aggravated assault rate of 304 per 100,000 residents was a 3% decrease from 313 per 100,000 residents in 2021 and an 18% decrease from the 10-year average of 372 per 100,000 residents.

These numbers include aggravated assaults between domestic partners and threats of assault/intimidation where a deadly weapon was displayed.

Figure 10



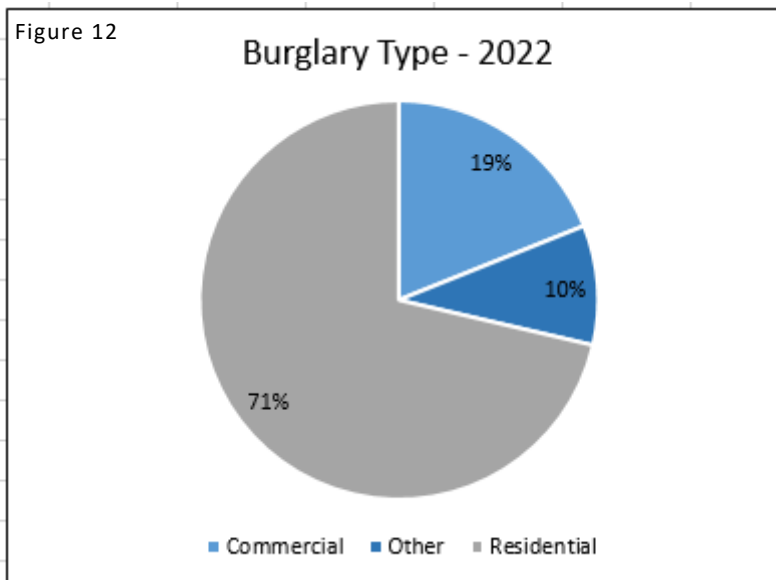
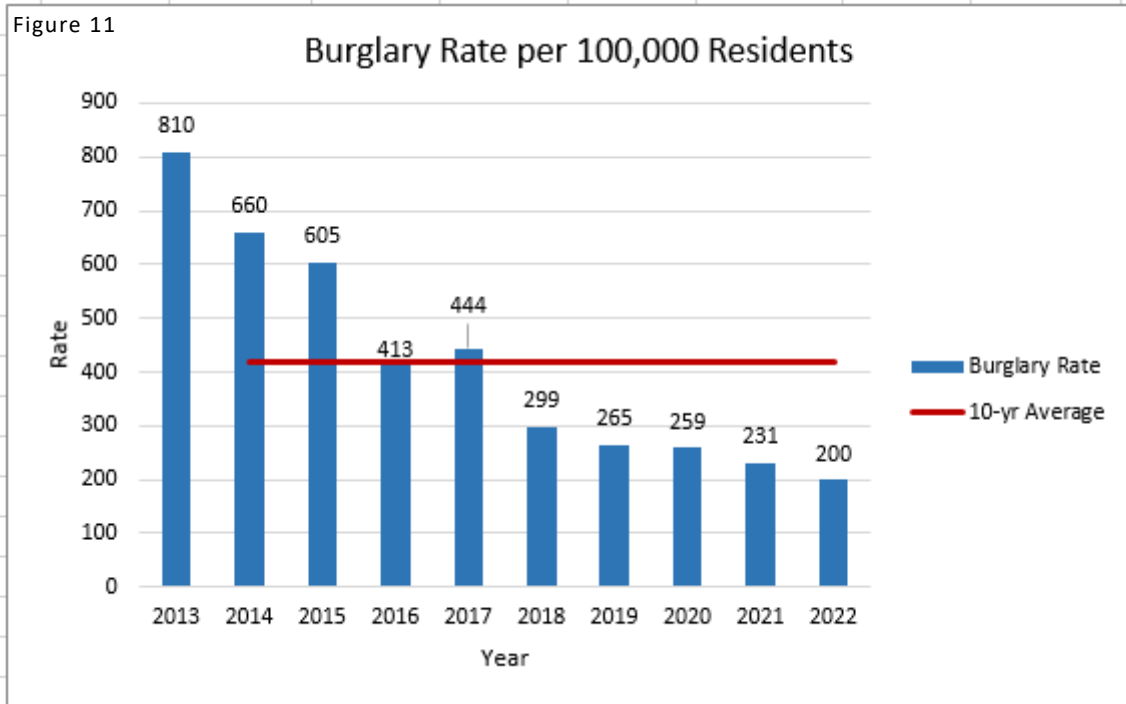
*2020 and prior years count of Aggravated Assaults were over reported and do not give an accurate assessment when compared to 2021 and 2022.

CRIME STATISTICS

BURGLARY / BREAKING AND ENTERING - *The unlawful entry into a building or other structure with the intent to commit a felony or a theft.*

There were **233** burglaries reported in 2022, down 13% from the **268** reported in 2021 and down 50% from the 10-year average.

The burglary rate in 2022 was 200 per 100,000 residents which was an 14% decrease from 2021 and a 52% decrease from the 10-year average.



CRIME STATISTICS

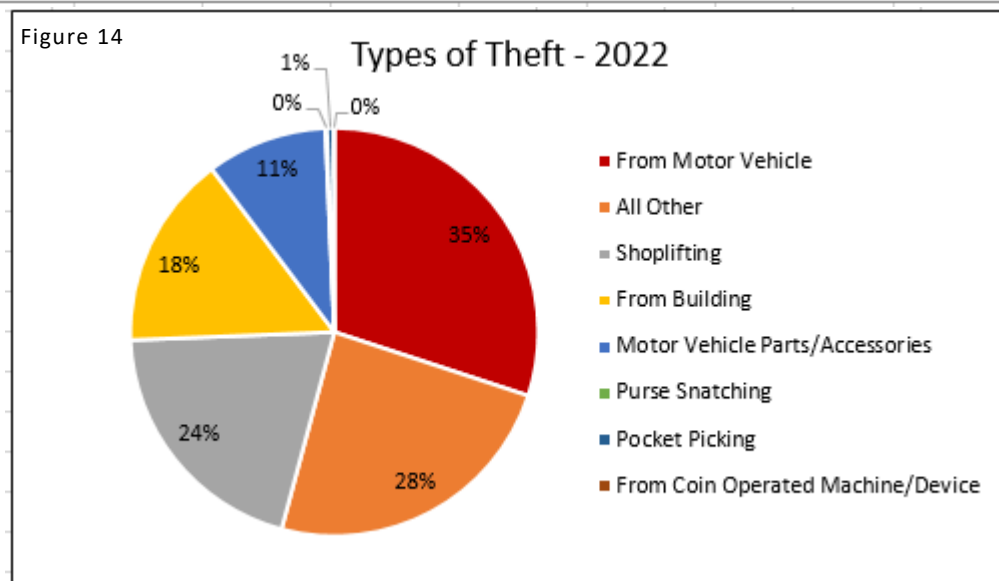
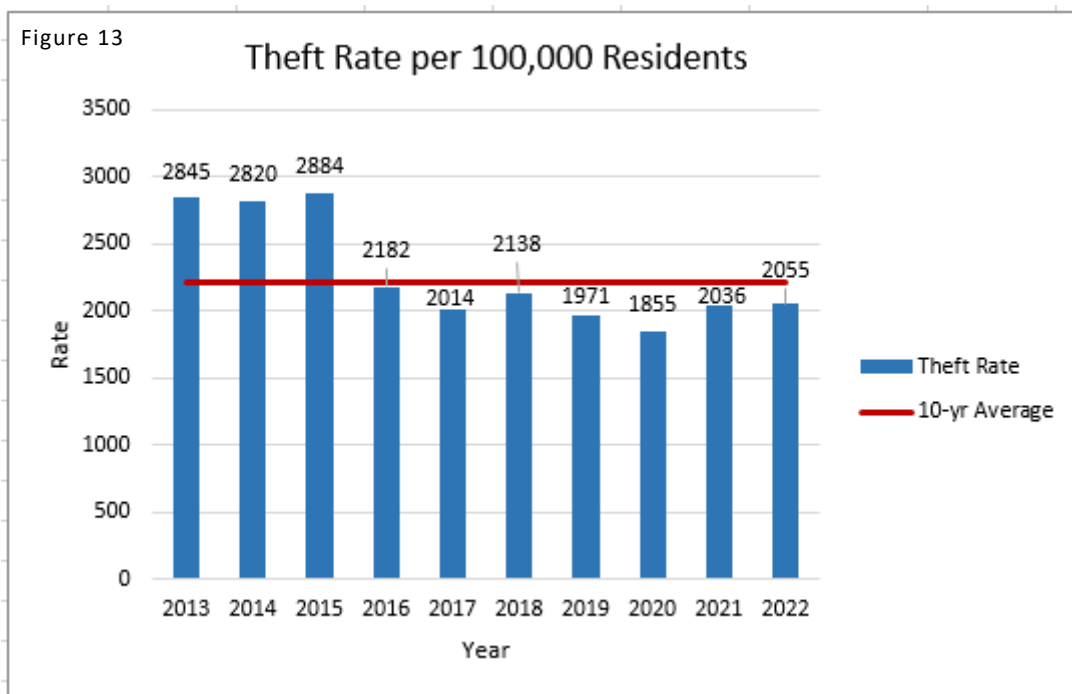
LARCENY / THEFT - *The unlawful taking of personal/business property with the intent to deprive the rightful owner of it permanently.*

This category consists of the following offenses: pocket-picking, purse-snatching, shoplifting, theft from a building, theft from coin-operated machine or device, theft from a motor vehicle, theft of motor vehicle parts or accessories, and all other larceny/theft.

There were **2,396** thefts reported in 2022 which was a 1% increase from the **2,367** thefts reported in 2021 and a 6% decrease from the 10-year average of 2,560.

The theft rate for 2022 was 2,055 per 100,000 residents, up 1% from 2021 and down 7% compared to the 10-year average rate of 2,217 per 100,000 residents.

The majority of thefts reported consist of thefts from **unlocked** motor vehicles. The theft rate has remained consistently below the 10-year average since 2016.



CRIME STATISTICS

MOTOR VEHICLE THEFT - *The theft of a motor vehicle, including automobiles, buses, recreational vehicles, trucks and other motor vehicles.*

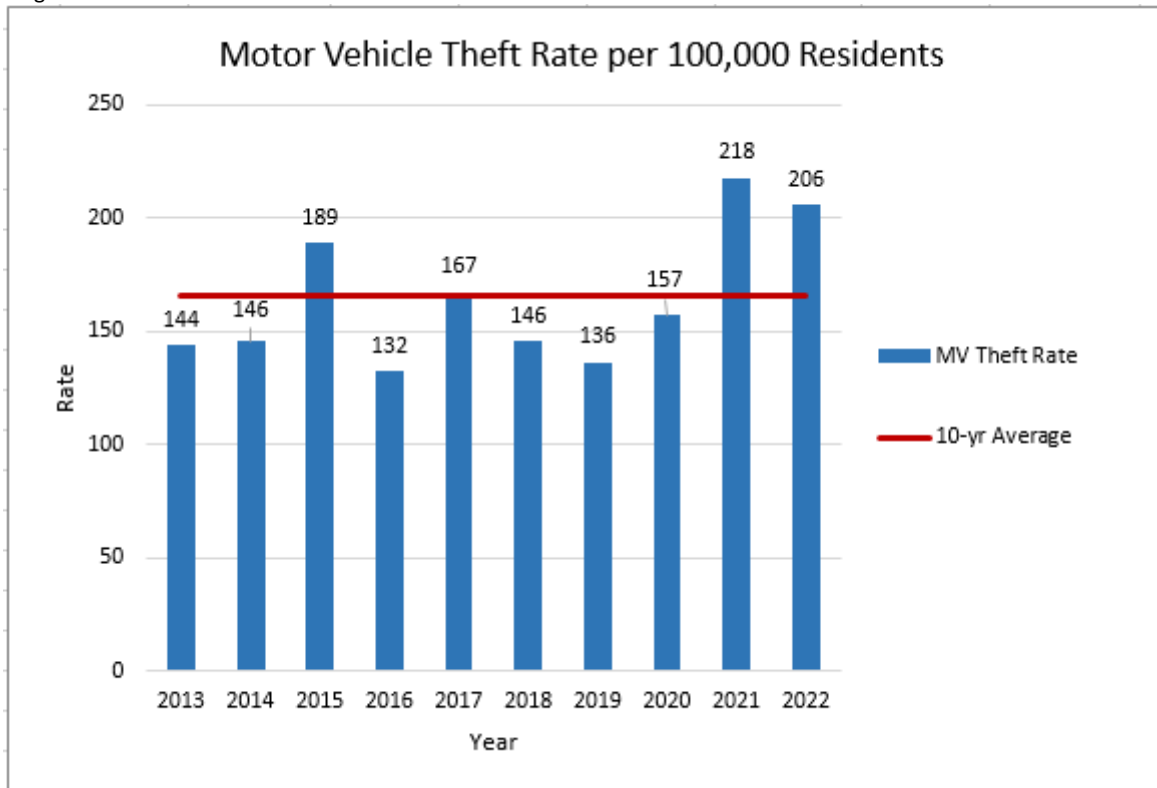
There were **240** motor vehicles reported stolen in 2022, a decrease of 5% from **253** reported in 2021 and a 30% increase from the 10-year average of 185 vehicles.

The rate of stolen motor vehicles was 206 per 100,000 residents, down 6% from the 2021 rate of 218 per 100,000 residents and up 24% from the 10-year average.

Top 5 Stolen Motor Vehicles

- Honda Accord
- Honda CRV
- Honda Civic
- Nissan Altima
- Toyota Camry

Figure 15



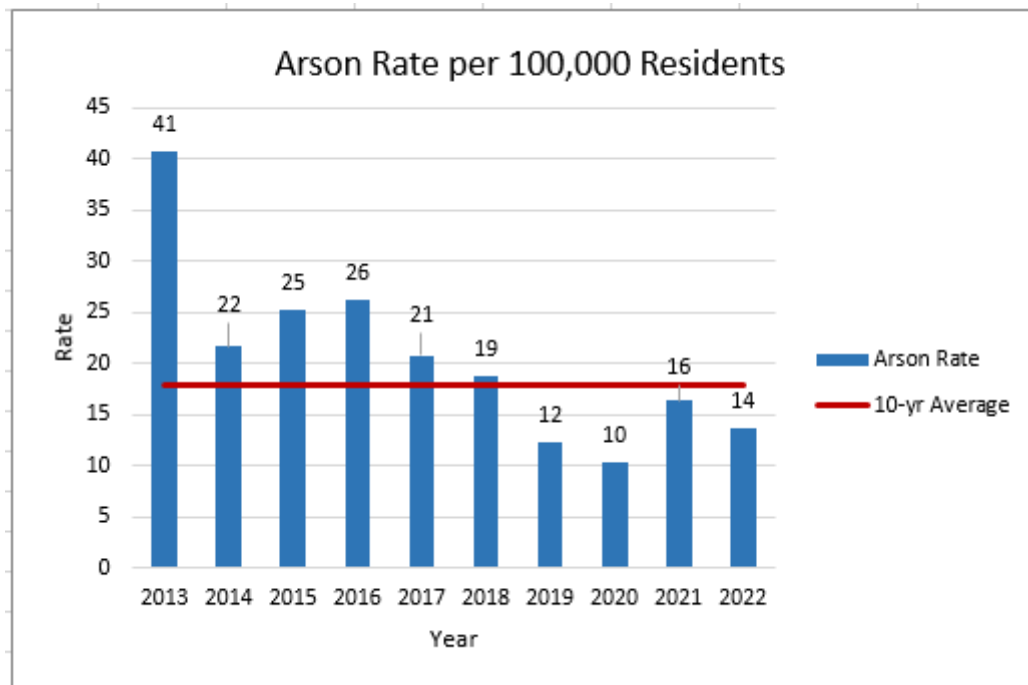
CRIME STATISTICS

ARSON - *To unlawfully and intentionally damage, or attempt to damage, any real or personal property by fire or incendiary device.*

There were **16** arsons reported in 2022, which was a decrease of 16% from 2021 and a decrease of 30% from the 10-year average of 23.

The arson rate for 2022 was 14 per 100,000 residents which was a decrease of 14% from 2021 and a decrease of 24% from the 10-year average rate.

Figure 16



CRIME STATISTICS

ARRESTS

There were 4,630 arrests in 2022.

- 48% were on-view arrests (Officer witnessed the offense or there was enough probable cause at the time of the incident for an arrest)
- 47% were warrant arrests (Case was investigated and an arrest warrant was issued at a later time)
- 6% were summoned/cited (Offender was issued a ticket or summoned to appear in court)

Figure 17

